



Notice of change to branding from Mercer to Aptia

On 1 January 2024, Aptia UK Limited (Aptia) purchased Mercer's UK pension administration business. As a result of this change, your pension benefits are now being administered by Aptia.

Aptia is now beginning the process of rebranding all communications. Any information you are used to receiving which is Mercer branded is going to change to the branding of Aptia (as shown in the Aptia logo above). If you are used to receiving information using the brand of your scheme or company, this will not be changing.

You will begin to see these changes from July 2024, including changes to regular and ad-hoc communications and the online portals you may currently use to contact Mercer. You may see or receive communications in both Mercer and Aptia branding for a period, and this is not something to be concerned about.

Please be assured that this change has not, and will not, impact the service you receive or your pension benefits.

You do not need to take any action but if you have any concerns, please contact us using your usual contact method.

About Aptia

Aptia is a trusted provider of employee benefits and pensions administration services, with offices in the UK and U.S., supported by shared services in India and Portugal. We manage programmes covering over seven million people and serving more than 1,100 clients.

Aptia delivers efficient and reliable solutions that ensure the smooth management of pension plans and employee benefits programmes. Our dedicated team of experts combines in-depth knowledge with leading technology to simplify the administration process. For more information, please visit:

aptia-group.com

